




Quality Policy

The Institute is committed to the promotion of quality in the public systems and delivery of services in Madhya Pradesh. For this we shall:

- Enhance the skills of our human resource and strengthen our internal systems;
- Promote process re-engineering and reforms through the work we do for our clients; and thereby
- Contribute towards attaining higher levels of citizen satisfaction.

Through our quality review mechanism we shall continuously monitor our efforts for improvement.

Date : 13th May 2019
Place: Bhopal


(R. Parasuram)
Director General